

## **Health Services in French: Entities and Networks Adopt a Common Approach to the Active Offer of French Language Health Services in Ontario**

**Toronto, March 11, 2015** – The Alliance des Réseaux Ontariens de santé en français and the Regroupement des Entités de planification des services de santé en français de l'Ontario today agreed on a joint position on the active offer of health services in French.

Meeting in Toronto, representatives of the three Networks and six Entities presented their *Joint Position Statement on the Active Offer of French Language Health Services in Ontario*. The position statement focuses on implementation of active offer within Ontario's health sector by stressing accountability at several levels: the system, agencies, health professionals and the individual.

“To make the active and effective offer of French language health services a reality in the province, we first need a common understanding,” said **Fabien Hébert**, President of the Alliance des Réseaux. “We thus recognize that the offer of health services in French is possible and effective only when each of the partners exercises appropriate leadership with regard to health services in French.”

**Jacinthe Desaulniers**, founding member of the Regroupement des Entités, added, “Of course, when the receptionist or health professional says, ‘Good morning, how may I help you?’ in French, that is an active offer of French language health services. But organized and regular active offer is also the result of planning and informed decisions – by the health service provider, by the LHIN and by the Ministry of Health and Long-Term Care. Implementation of active offer depends on all these levels fully assuming their responsibilities.

In accordance with their respective roles, the Entities and Networks work to improve the health of Ontario's Francophone communities. Their contribution touches on several dimensions of active offer, hence their commitment to fostering collaboration among the partners and equipping key actors to plan for the active offer of French language health services. In 2015, work is ongoing to identify, evaluate and, if needed, develop tools to create practical guides on active offer for the systemic and organizational levels.

Ontario's French Language Health Networks and French Language Health Planning Entities work to improve the health of Ontario's Francophone communities. Although their spheres of action, accountabilities and funding are different, the Networks and the Entities work together on provincial issues of common interest.

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# Regroupement des Entités de planification des services de santé en français de l'Ontario et Alliance des Réseaux Ontariens de santé en français

## *French Language Health Networks of Ontario*



Réseau des services de santé en français de l'Est de l'Ontario



Réseau franco-santé du Sud de l'Ontario



LE RÉSEAU DU MEUX-ÊTRE FRANCOPHONE DU NORD DE L'ONTARIO

## *French Language Health Planning Entities*

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ÉRIÉ ST. CLAIR/SUD-OUEST  
Planification des services de santé en français

Entité<sup>2</sup>

de planification des services de santé en français pour les régions de Waterloo-Wellington-Hamilton-Niagara-Haldimand-Brent



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