



To ensure fair and safe care for Francophones, healthcare providers must offer culturally appropriate services and implement an active offer of services in French to guarantee equity, quality, and safety of care for Francophones.

The Réseau offers presentations to familiarize stakeholders with these concepts and help them understand their responsibilities and benefits.

## **TARGET AUDIENCE**

- Staff members working in the healthcare sector or related fields
- Healthcare professionals
- Educational institutions
- · Boards of directors
- Managers
- Policy makers
- Community organizations
- Various committees
- Others

## AVAILABLE PRESENTATIONS

## Any presentation can be created or adapted according to the chosen subjects:

- Active offer (concept, benefits, best practices, roles and responsibilities, etc.)
- Culturally appropriate care for Francophones in long-term care homes
- Francophone cultural awareness in the primary care sector
- Services adapted to Francophone clients in the mental health and addictions sector
- Designation process under the French Language Services Act
- Active offer of French-language health services to Francophone immigrants in Ontario
- Winning strategies for serving Francophone clients

## **FOR MORE INFORMATION:**

1-866-489-7484

info@rmefno.ca

mefno.ca