

Culturally Appropriate Care **Virtual Toolkit** for Caregivers of Francophones in Long-Term Care



Where to start?

Home and Community Care Support Services North

HCCSS provides services to help you get the care your loved one needs. They offer a wide range of services covered through OHIP.

➤ [North West locations](#)

➤ [North East locations](#)

Training opportunities for caregivers

Ontario Caregiver Organization Webinars

OCO offers a wide range of webinars in French and English to help caregivers care for themselves.

➤ [For more information](#)

Culturally Appropriate Care for Francophones in Long-Term Care

This 45 minute training module is a complementary module to the active offer of French language services training and was created specifically for long-term care staff.

➤ [For more information](#)

Videos on culturally appropriate care for Francophones

Culturally appropriate care for Francophones at Pionniers Nursing Home in Hearst



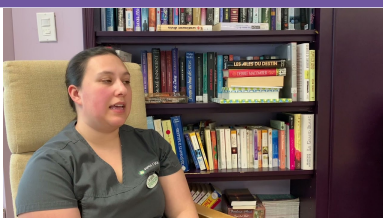
Culturally appropriate care for Francophones at Pioneer Manor in Sudbury



Culturally appropriate care for Francophones at Smooth Rock Falls Hospital



Culturally appropriate activities for Francophones



Culturally appropriate long-term care for Francophones



Francophone community partnerships in long-term care



There's the children from daycare and the schools, they come here to do activities.

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Resources for caregivers

The Ontario Caregiver Helpline

The Helpline is a one-stop resource for information and referrals connecting caregivers to the support you need.

Call 1-833-416-2273 (CARE)

➤ [For more information](#)

Fédération des Aînés et des Retraités Francophones de l'Ontario

The FARFO defends the rights of Francophones 50 and older. They offer activities, information sessions and resources.

➤ [For more information](#)

Family Councils Ontario

Family Councils Ontario works with long-term care home residents' families, Family Councils, and home staff across Ontario to build effective Family Councils and improve the long-term care experience.

➤ [For more information](#)

Elder Abuse Prevention Ontario Prévention de la maltraitance des aînés

These organizations provide education, training, resource development and information about the increasingly complex issues of elder abuse.

➤ [EAPO](#)

➤ [RPMAFO](#)

Identifying your Francophone loved ones in long-term care



"Je Parle Français" Stickers

These stickers are a perfect way to identify Francophone residents by placing them on doors and name plates. They are also a great way to identify the owner of certain items like canes, wheelchairs, walkers, or even books, eyeglasses case, etc.

For more information on identification tools for Francophone for your Francophone loved ones or to receive stickers, contact info@rmefno.ca

For more resources, visit: reseaudumieuxetre.ca



**LE RÉSEAU DU MIEUX-ÊTRE
FRANCOPHONE
DU NORD DE L'ONTARIO**