

Virtual Resource Kit for Improving Health Services to Francophone Immigrants in Ontario



Important Definitions

The term **immigrant**, is used "as a generic term that includes any person established in Canada, but born outside the country, to non-Canadian parents."

➔ [Consult source](#)
(French only)

Systemic discrimination can be described as patterns of behaviour, policies or practices that are part of the structures of an organization, and which create or perpetuate disadvantage for racialized persons.

➔ [Consult source](#)

The term **microaggression** is defined as an "action or speech, often seemingly trivial, that may be perceived as hurtful or offensive, usually by a member of a minority group."

➔ [Consult source](#)
(French only)

Know Your Biases

Project Implicit is a non-profit organization and international collaboration of researchers interested in implicit social cognition. The website contains a variety of "virtual labs" that collect data and inform you about your potential biases towards certain groups.

➔ [Test your biases](#)

Tools For Clinical Practice

Resource Guide for Medical Assessment of Immigrants

Information sheets on medical examinations, tropical diseases, signs and symptoms to look out for and health insurance programs in Ontario.

➔ [Consult the document](#)

Evidence-Based Preventative Care Checklist For New Immigrants and Refugees

Checklist adapted to the region of origin of the immigrant or refugee according to clinical guidelines.

➔ [Consult the document](#)

A Guide for Health Professionals Working With Immigrant and Refugee Children and Youth

Information on migration status, barriers to care for newcomer children, medical history-taking and medical assessment, among other things.

➔ [Resource](#)

Refugee Care

Information on the situation of refugees, visits, tests, health problems, information by region of origin.

➔ [Resource](#)

For more information

1-866-489-7484 | info@rmefno.ca | reseaudumieuxetre.ca



LE RÉSEAU DU MIEUX-ÊTRE
FRANCOPHONE
DU NORD DE L'ONTARIO

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Interpretation Services

Interpretation Services by l'Accueil francophone de Thunder Bay

Interpretation services offered free of charge to French-speaking clients and healthcare professionals in the North West and Algoma regions.

[➔ Consult the Website](#)

Interpretation Services Available Across Canada

Access Alliance

[➔ Consult the Website](#)

Jeenie

[➔ Consult the Website](#)

LanguageLine Solutions

[➔ Consult the Website](#)

Settlement Services

List of French Language Settlement Services in Ontario

List of organizations offering French-language services to Francophone immigrants in Ontario to help them get oriented.

[➔ Consult the list](#)

Trainings

Module on active offer of French language health services to Francophone immigrants in Ontario

Free 45-minute complementary module to the active offer training designed for people working with French-speaking immigrants in Ontario.

[➔ Register](#)

Equity Access platform by the Réseau franco-santé du Sud de l'Ontario

A resource site for health services providers to build linguistic competency within diverse health healthcare system. The site includes many training modules on various subjects.

[➔ Visit the platform](#)

Study

Health Needs of and Key Issues in Health System Navigation for Francophone Immigrants in Ontario

Study conducted by the Réseau franco-santé du Sud de l'Ontario, which includes: a literature review, interview findings and recommendations.

[➔ Read the research](#)

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Immigration, Refugees
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Videos

Fatima's Experience - the Importance of French-Language Services for Francophone Immigrants



Richard's Experience - French Language Services In Urgent Care



Barriers to Healthcare for Francophone Immigrants in Ontario



A Francophone Immigrant With Allergies



Researchers on Cultural Competency



Health Care Professionals on Cultural Competency



Public Health Insurance Services in Ontario
(French only)



Welcoming Francophone Immigrants to Ontario's Healthcare System - Fatouma's Story



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