

WINNING STRATEGIES

Frequently Asked Questions



Why should my organization adopt the winning strategies initiative?

The winning strategies initiative provides the following:

- access to 6 simple actions to implement and improve access to French language services;
- promote an active offer of French language services that are accessible as per the annual French language services plan requirements;
- increase your capacity to implement strategies that meet the needs of your Francophone clients/patients;
- obtain access to tools and resources;
- obtain ongoing support from the Réseau;
- advance your equity, inclusion, diversity and anti-racism plan, along with your quality improvement plan;
- increase French language capacity in your organization;
- maintain designation compliance requirements, if applicable;
- work towards designation, if applicable;
- contribute to the OHT planning for French language services.

Why should I take part in this initiative if my organization is French?

The winning strategies' initiative is for all organizations, even if you offer services in French. The initiative can serve as a reminder for all professionals working with clients/patients of the importance of offering a service that best serves the needs of the clientele. Also, as a key partner in the healthcare system, it is important to work closely with other health service providers and organizations in planning how best to serve the Francophone population. You also have access to tools, and resources along with a community of practice to assist you in your ongoing service delivery.

Who can take part in the winning strategies initiative?

All Ontario Health Team partners, regardless of whether or not you provide French language services and regardless of the clientele you serve.

Will the winning strategies initiative require additional work for my organization and for my staff?

The adoption of the winning strategies initiative should not create additional work for health service providers and organizations. It is intended to facilitate the process of meeting your French language services requirements through a more streamlined approach. Partners engaged in the initiative will have access to a personalized support/coaching service by the Réseau; specific tools and resources to facilitate the implementation of the winning strategies and access to a community of practice encouraging the exchange of best practices.

How can the winning strategies initiative help my organization meet the French language services requirements as per the French language services report and accountability agreements?

The winning strategies can assist you in the following:

- French language services planning at your organizational level and at your OHT level;
- French language services reporting requirements for your OHT;
- Equity, inclusion, diversity and anti-racism planning and reporting;
- Planning for meeting your designation status, if applicable;
- Remaining compliant with the designation requirements if you are a designated under the *French Language Services Act*;
- Provide an overview of the capacity of your organization and your OHT for French language services.

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Does the champion/resource person need to speak French?

The champion/resource person does not need to speak French. It is recommended that this person be in a leadership position within your organization and have an understanding of the importance of the offer of health services in the official language of the patient/client's need.

Can my organization add additional indicators to the ones already identified under the six actions?

Additional indicators can be added if they are deemed necessary by the participating health service providers and OHTs. A common approach must be used by all participating organizations so that the data collected is measured the same way for all. It will also ensure a standardized reporting mechanism.

How will we be using the data collected through the winning strategies initiative?

The data collected will be used for the following purposes:

- French language services planning in your organization;
- French language services monitoring of progress in your organization;
- OHT French language services planning;
- OHT French language services plan reporting and monitoring of progress;
- Overview of your organization's French language services capacity and your OHT.

Do all OHT members need to participate in the winning strategies initiative?

The winning strategies are not intended to force partners who have no obligation under the *French Language Services Act* to develop an offer of French language health services. Participation in the winning strategies initiative is not mandated for anyone.

Do I need to implement all 6 actions?

No, you do not need to implement all the 6 actions. You can choose the actions that you feel are attainable as an organization. However, it is strongly recommended that at a minimum, actions 1 and 2 of the winning strategies' initiative be implemented by all participating members.

Where can I find the tools to implement the winning strategies?

Click [here](#) to access resources related to winning strategies.